

BIO:

William Peterson, Fire Chief for Plano, Texas, has a distinguished fire service career, spanning more than 30 years. He holds an MBA in Public Administration/Human Relations and is a leader in the international fire service.

ABSTRACT:

Title: Crew Resource Management for Improved Command, Control, and Fire Fighter Safety

The use of CRM concepts developed by the airline industry can be effectively used by the fire service to improve command and control at all emergency incidents to minimize risk and improve fire fighter safety.